CCP IBH Patient Information Phone or Text: (518) 881-1109 Fax: (518) 213-6985

Welcome to Integrated Behavioral Health! We look forward to providing the behavioral health treatment you and your doctor have discussed! Please keep this information handy.

How To Contact Us

To schedule, reschedule, or cancel your appointment:

- 1. If you see your behavioral health provider in your doctor's office, you can simply call the office.
- 2. If not, you can call or text us directly at 518-881-1109

<u>To contact your provider:</u> The patient portal allows you to connect with your behavioral health practitioner for any non-urgent issue. If you are not on the portal, you can sign up here:



For anything else non-urgent anytime (please allow up to 2 business days for a response):

1. Phone or text message us directly at 518-881-1109

local ER.

No-Shows and Cancellations: We require a 24-hour notice of cancellation to avoid a \$50 cancellation fee.

If you are sick: If you are sick, experiencing cold or flu-like symptoms, we kindly ask that you inform us. We will move your visit to telemedicine for everyone's health and safety.

For Urgent, and Emergency Care After Business Hours

741-741- If you're in emotional distress, text HOME to 741-741 to connect with a counselor immediately. Hey there, It looks How It Works like you're going through a rough patch tonight. Can you tell me a bit Text HOME to 741741 from anywhere in the United States, anytime. Crisis about why you're texting Crisis Text Text Line is here for any crisis. A live, trained Crisis Counselor receives the text Line? I'm here to and responds, all from our secure online platform. The volunteer Crisis listen and help as best I can. Counselor will help you move from a hot moment to a cool moment. Well my anxiety and depression has ruined a lot of 988- If you (or someone you know) is struggling or in crisis, help is available. friendships and Call or text 988 or chat 988lifeline.org the National Suicide Prevention Lifeline relationships. I feel like I always end up for 24/7 emotional support. alone and it's scary 911 If you're having a medical or mental health emergency, call 911 or go to your